

# Your NVA Vision Benefit Summary

# Schedule of Vision Benefits

Benefit Frequency	Participating Provider	Non-Participating ProviderReimbursed Amount • Up to \$35	
Examination Once Every Plan Year	Covered 100%		
Lenses Once Every Plan Year	Standard Glass or Plastic		
<ul> <li>Single Vision</li> <li>Bifocal</li> <li>Trifocal</li> <li>Lenticular</li> <li>Polycarbonates</li> <li>Standard Transitions</li> <li>Glass Photogrey</li> <li>AR Coating – Tier 1</li> <li>AR Coating – Tier 2</li> <li>AR Coating – Tier 3</li> <li>AR Coating – Tier 4</li> <li>Progressive – Tier 1</li> <li>Progressive – Tier 3</li> <li>Progressive – Tier 3</li> <li>Progressive – Tier 4</li> <li>Progressive – Tier 5</li> <li>UV Coatings</li> <li>Polarized</li> <li>Solid Tints</li> <li>Fashion Gradient Tints</li> <li>Standard Scratch Coating</li> </ul>	<ul> <li>Covered 100%</li> <li>\$30 Copay</li> <li>\$50 Copay</li> <li>\$50 Copay</li> <li>\$70 Copay</li> <li>\$90 Copay</li> <li>Covered 100%</li> </ul>	<ul> <li>Up to \$25</li> <li>Up to \$45</li> <li>Up to \$75</li> <li>Up to \$75</li> <li>N/A</li> </ul>	
Frame Once Every Plan Year	Retail Allowance • Up to \$130 (20% discount off balance)*	• Up to \$58.50	
Contact Lenses Once Every Plan Year	In lieu of Lenses & Frame	In lieu of Lenses & Frame	
Elective Contact Lenses	<ul> <li>Up to \$200 Retail@ (15% discount (Conventional) or 10% discount (Disposable) off balance)**</li> </ul>	<ul> <li>Up to \$150</li> </ul>	
Fit/Follow-Up*** Standard Daily Wear	<ul> <li>Covered 100% after \$20 copay</li> </ul>	■ Up to \$20	
Standard Extended Wear Specialty Wear	<ul> <li>Covered 100% after \$30 copay</li> <li>Covered 100% after \$50 copay</li> </ul>	<ul><li>Up to \$30</li><li>Up to \$50</li></ul>	
Medically Necessary****	<ul> <li>Covered 100%</li> </ul>	<ul> <li>Up to \$210</li> </ul>	

### Charlotte Public Schools Effective 07/01/2022 Group Number# 3306

#### **How Your Vision Care Program Works**

Eligible members and dependents are entitled to eceive a vision examination and one (1) pair of enses and a frame or contact lenses and contact ens evaluation/fitting once every plan year.

For your convenience, at the start of the program, you will receive two identification cards with participating providers in your zip code area listed on the back. At the time of your appointment, simply present your NVA identification card to the provider or indicate that your benefit is administered by NVA. The provider will contact NVA to verify eligibility. A vision claim form is not required at an NVA participating provider.

Be sure to inform the provider of your medical nistory and any prescription or over-the-counter OTC) medications you may be taking.

o verify your benefit eligibility prior to calling or visiting your eye care professional, please visit our vebsite at www.e-nva.com or download our mobile upp by searching NVA Vision or contact NVA's Customer Service Department toll-free at .800.672.7723 (TDD line 1-888-820-2990) or NVA's nteractive Voice Response (IVR). Customer Service s available 24 hours a day, 7 days a week, 365 days year. Any question any time.

you are not a registered subscriber, you can still earch our providers online by selecting the "Find a Provider" link on our home page. Enter group number 3306000001 or the group number on the dentification card and enter in your search parameters. It's that easy!

Does not apply to Wal-Mart / Sam's Club or enscrafters locations or for certain proprietary orands.

\*Does not apply to Wal-Mart/Sam's Club, enscrafters, Contact Fill (NVA Mail Order) or certain ocations at: Target, Sears, Pearle, & K-Mart and may be prohibited by some manufacturers.

\*\*Only covered if you choose Contact Lenses.

\*\*\*\*Pre-approval from NVA required.

DIncludes frames up to \$52 every day low price-price point at Walmart/Sam's Club locations.

D\$140 every day low price-price point for contact enses at Walmart/Sam's Club locations.

Fixed prices/courtesy discount do not apply at Walmart/Sam's Club and LensCrafters locations.

Lens options purchased from a participating NVA provider will be provided to the member at the amounts listed in the fixed option pricing list below: \$55 High Index

\$30 Blended Bifocal (Segment)

\$40 Blue Light Blocker (Standard)

\$60 Blue Light Blocker (Premium) \$150 Blue Light Blocker (Ultra)

\$39 Retinal Screening

20% discount AR Coating - Tier 5

\$165 Progressive - Tier 6 \$190 Progressive – Tier 7 20% discount Progressive - Tier 8



# Get a Better View

For lens options & services purchased from a participating NVA provider, NVA members will only pay the fixed maximum amount or the provider's Usual and Customary (U&C) charge less 20%, whichever is less. Options not listed will be priced by NVA providers at 20% off the Provider's Retail (U&C) price. Fixed prices are available innetwork only. Discounts are not insured benefits. In certain states, members may be required to pay the full retail amount and not the negotiated discount amount at certain participating providers. Some optometrist affiliated with Optical Retail locations (i.e., LensCrafters, Walmart, Visionworks, etc.) are independent providers and may not participate in the NVA program.

Participating providers are not contractually obligated to offer sale prices in addition to outlined coverage. Regardless of medical or optical necessity, vision benefits are not available more frequently than specified in your policy.

Plan Specific Details Online: The NVA website is easy to use and provides the most up to date information for program participants: -Locate a nearby participating provider by name, zip code, or City/State, Verify eligibility for you or a dependent -View benefit program and specific detail, Review claims, Print ID cards (when applicable), Nominate a non-participating provider to join the NVA network

Examinations: The comprehensive exam includes case history, examination for pathology or anomalies, visual acuity (clearness of vision), refraction, tonometry (glaucoma test) and dilation (if professionally indicated).

Lenses: NVA provides coverage in full for standard glass or plastic eveglass lenses.

Frames: Select any frame from the participating provider's inventory. Any amount in excess of your plan allowance is the member's responsibility. Frame choices vary from office to office. (Visit NVA's website to view the Benefit maximizer Program)

**Contact Lenses:** The contact lens benefit includes all types of contact lenses such as hard, soft, gas permeable and disposable lenses. Medically necessary contact lenses includes fitting and follow up and may be covered with prior authorization when prescribed for: post cataract surgery, correction of extreme visual acuity problems that cannot be corrected to 20/70 with spectacle lenses, Anisometropia or Keratoconus.

Non-Participating Providers: You will be responsible for one hundred percent (100%) of the cost at the time of service at a nonparticipating provider. You can request a claim form from NVA via the website www.e-nva.com or you may submit receipts along with a letter containing the member's full name, patient's full name, address, ID# and sponsoring organization to NVA, P.O. Box 2187, Clifton, NJ 07015.

Laser Eye Surgery: NVA has chosen The National LASIK Network to serve their members. This network was developed by LCA Vision in 1999 and is one of the largest panels of LASIK surgeons in the U.S. Members are entitled to significant discounts and a free initial consultation with all in-network providers.

Hearing Discount: You will receive up to 60% savings at participating provider locations through NationsHearing®.

Discounts: In addition to your funded	Your NVA EyeEssential <sup>®</sup> Plan Discount – In Network Only		
benefit you are eligible to access the <b>EyeEssential® Plan discount</b> (in Network Only) on additional purchases during the plan period. Please see	Service	Participating Provider	Lens Options
	Eye Examination:	Member Cost: Retail Less \$10	\$12 Solid Tint/ Gradient Tint \$50 Standard Progressive Lenses
table for more detail regarding NVA's discount plan:	Contact Lens Fitting:	Retail Less 10%	\$75 Polarized Lenses \$65 Transitions Single Vision Standard
*Discount is not applicable to mail order; however, you may get even better pricing on contact lenses through Contact Fill.	<b>Lenses:</b> Single Vision Bifocal Trifocal or Lenticular	Glass or Plastic \$35.00 \$55.00 \$70.00	\$70 Transitions Multi-Focal Standard \$15 Standard Scratch Coating \$12 UV Coating \$35 Polycarbonate \$45 Standard Anti-Reflective
	Frame:	Retail Less 35%	
	<b>Contact Lenses*:</b> Conventional Disposable	Member Cost: Retail Less 15% Retail Less 10%	

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Wal-Mart / Sam's Club and Lenscrafters stores do not provide additional discounts.

Some optometrist affiliated with Optical Retail locations (i.e., LensCrafters, Walmart, Visionworks, etc.) are independent providers and may not participate in the NVA program.

## At NVA, We Work Only for Our Clients.

Insurance coverage provided by National Guardian Life Insurance Company (NGLIC), 2E Gilman, Madison, WI 53703. Policy NVIGRP 5/07. NGLIC is not affiliated with the Guardian Life Insurance Company of America, a/k/a The Guardian or Guardian Life. A full description of your coverage, its limitations, exclusions and conditions is contained in the Insurance Policy issued to your Plan Sponsor at its place of business. That full description in the form of a Certificate of Coverage can be made available to you by requesting it from your Plan Sponsor.

Exclusions / Limitations: No payment is made for medical or surgical treatments / Rx drugs or OTC medications / non-prescription lenses / two pair of glasses in lieu of bifocals / subnormal visual aids / vision examination or materials required for employment / replacement of lost, stolen, broken or damaged lenses/ contact lenses or frames except at normal intervals when service would otherwise be available / services or materials provided by federal, state, local government or Worker's Compensation / examination, procedures training or materials not listed as a covered service / industrial safety lenses and safety frames with or without side shields / parts or repair of frame / sunglasses.

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